

Corporate Office
106 W Prospect Ave
PO Box 67
Almena, WI 54805



(715) 357-3536
(877) 407-2132
Fax: (715) 357-6592
www.countrycomfort.org

Real Time Pre-Pay Program

The Real Time Pre-Pay Program (RTP) offers customers the opportunity to capitalize on energy market "dips." Contract prices will be posted weekly by Monday 10:00 a.m. at www.countrycomfort.org or by calling the RTP hotline at 715-357-3339. Country Comfort will offer 3 direct mail contract offers in addition to the weekly RTP. Each offer is priced independently from the prior.

1. Must have account established with Country Comfort prior to completing RTP contract
2. Full payment is due with contract (unless purchasing greater than 2,500 gallons)
3. Contracts must be completed entirely to be valid
4. Delivery on contracted gallons is from July 1, 2012 – April 30, 2013.
5. The delivery plan (Auto-fill/Will-Call) is continuous and does not terminate at the end of contract terms.

6. Contracts can be mailed to Country Comfort, PO Box 67, Almena, WI 54805, faxed or dropped off at Country Comfort's office by 4:30 p.m. on Friday or postmarked by close of day on Friday of the week the propane is purchased otherwise the customer is subject to the price the following week (higher of the two prices will be applied)
Fax #: 715-357-6592

Offices are located at:
Almena, WI.....106 W Prospect
Shell Lake WI.....331 Hwy 63

To receive the current price for contracts greater than 2,500 gallons, contact Country Comforts corporate office at 877-407-2132

Receipt: Contract Type: Prepay Deposit
Date Returned: _____ Gallons: _____ Price: _____ Payment Amount: _____ Payment Type:
Check# _____ Cash _____ Credit Card _____ Bank Draft _____

(Please complete information below for contract to be valid.)

I have read and agree to the terms of the propane contract plan. I understand that the contract ends April 30, 2013, and any remaining dollars will remain on my account, but the gallons will be void.

CUSTOMER NAME _____

SIGNATURE _____

NUMBER OF GALLONS: _____

DATE _____

PRICE: _____

PAYMENT OF THE CONTRACT:

- CHECK# _____
- CASH
- CREDIT CARD# _____

SUBTOTAL: _____

IF APPLICABLE, 5.5% SALES TAX _____

Tax applies only to secondary home or commercial property.

ON ACCT _____

EXPIRATION DATE _____ CVV2# _____
3-digit pin number on back of credit card BALANCE
DELIVERY ADDRESS (if different)

TOTAL DUE NOW \$ _____

MAILING ADDRESS (PLEASE PRINT CLEARLY) _____

TELEPHONE _____

CELL PHONE _____

Discounts available for:

- **CHURCHES AND TOWNSHIPS:** Subtract 10 cents off the posted price.
- **VOLUMES GREATER THAN 2,000 GALLONS:**

Customers with a total usage over 2,000 gallons please call (877) 407-2132 for pricing. This includes GRAIN DRYER customers.

A. Contract Terms for 2012 – 2013 PROPANE CONTRACTS

1. Customer account must be current in order for contract to be accepted.
2. All contract programs offer a fixed price. Prices do not go down if markets go down.
3. 300-gallon minimum purchase. If a propane contract had been written on a prior offer, we will accept purchases less than 300 gallons.
4. Gallons will be delivered from the first completed contract and end with the last propane contract completed. Customers are able to write up to 3 different contracts from various offers made throughout the year.
5. Delivery of the propane under all propane contracts will begin July 1, 2012 and end April 30, 2013.
6. To guarantee delivery of remaining contract volume, customers must call by the third week in April 2013. Orders placed the last week of April will be assessed a special trip charge of \$10. Please provide advance notice so routes can be scheduled efficiently.
7. All unused dollars at the end of the contract time will appear as a credit on the customer account and can be used for future purchases. Gallons associated with the contract are void.
8. Any propane delivered beyond the contracted gallons or after the contract expiration date will be delivered at the regular market price in effect at the time of the purchase.

9. If contracted gallons do not cover entire delivery, a minimum of 250 gallons or a fill is required, and will be billed at the current truck price.
10. All contract plans are non-transferrable to other accounts or locations.
11. Default Fee: If Country Comfort determines that the customer has defaulted or neglected to take delivery of less than 50% of the total contracted volume, Country Comfort reserves the right to retain 50 cents per gallon on those gallons less than 50% of the total purchased not delivered.

B. Additional Terms Applicable to ONLY the Deposit Plan

1. Large volume or commercial consumers can complete a deposit contract; please call (877) 407-2132 for details.
2. Deposit Contract Plan is only available to residential propane consumers during our traditional August offer (Direct mail).

C. SPECIAL NOTES:

1. **Auto-Fill Customers Only:** A propane delivery will automatically be created if tank is estimated to be less than 30% full. If Country Comfort estimates the propane inventory in the customer tank to be greater than 30%, then the customer will need to place an order if the remainder of the contracted propane volume is desired.
2. **Level Pay Budget Plan Customers:** The prepay and deposit contracts do not pertain to the current program. To take advantage of one of the current offers, contact a customer service representative to discuss adjusting payment plan. Please continue payments as scheduled to remain current.
3. **Payment:** Please allow two weeks after deadline for processing of payment. Thank you.