

## Delivery Plans

Thank you for choosing Country Comfort for your propane needs. We offer three delivery plans for our customer's convenience. Please choose the plan that best suits your needs for each tank location, complete the delivery plan form and return to our office. **Your plan choice will remain in effect continuously year to year and is not affected by any propane contracts you may have.** Also, to ensure that we can make your deliveries, we ask that customers keep their tanks accessible, driveways maintained, and pets secured.

**Auto Fill Delivery Plan (AFDP)** This plan is designed for customers using uninterrupted gas service at their permanent, year-round home or business. Country Comfort will estimate your consumption of gas and deliver to your tank without notification.

Please advise Country Comfort of any change of use that would affect your propane consumption so your Auto Fill Delivery can be adjusted. Changes may include adding or subtracting a gas burning appliance, building additions, or changes in use of property. We *will* not be responsible for damages incurred if you fail to notify Country Comfort of any changes that would affect your usage.

Accounts must be current to remain eligible for this plan. Past due accounts are automatically placed on the Will Call plan without notice. Once your account is current, you may contact the office to request to return to the Auto Fill plan.

AFDP is not designed for customers using an alternate heat source, heating seasonal homes or heating structures such as garages/shops on an intermittent basis. See Monitor Plan.

**Please note:** Not all fuel systems can be maintained on an Auto Fill Delivery Plan, We will be happy to evaluate your system to determine eligibility.

**Will Call Delivery Plan (WCDP)** Customers on this plan are responsible for monitoring their tank and calling our office when they want a propane delivery. Country Comfort will deliver at the same time we deliver to other customers on your route. Minimum delivery will be 250 gallons or a fill. To ensure that propane is delivered within the next 5 business days, call our office when your tank is between 20-30% full. Customers who request same day delivery or provide less than a 5-business day notice will be charged a trip fee.

Unfortunately, there are times when you may unexpectedly run out of propane. This can create an unsafe environment for you, your family, and our delivery drivers. If this situation should occur, follow these instructions to insure your safety:

- Close the service valve on the propane storage tank
- Shut off all appliance valves
- Call us immediately
- Our insurance carrier requires us to check the entire gas system for leaks and light all pilots, so someone needs to be home. **If no one is home, your tank will not be filled. There is a fee for this check.**

We strive to maintain a high-level of safety, so if a customer runs out of propane twice or more in one year, we can no longer service that account.

**Monitor Delivery Plan (MDP)** This system is for customers that use alternate heat sources, heat seasonal homes or structures such as garages/shops on an intermittent basis that you wish to have filled automatically. You must use 350 gallons or more annually to be eligible for this plan. Country Comfort will monitor your consumption of gas and deliver to your tank without notification. Accounts must be current to remain eligible for this plan. Past due accounts are automatically placed on the Will Call plan without notice. A land phone line must be available and someone will need to be there for the monitor equipment to be installed. There is an annual charge for this plan for each monitor installed.

Thank you again for choosing Country Comfort for your propane needs. We look forward to providing you with the best service possible. Please feel free to contact your Country Comfort office with any questions.

Main Office  
PO Box 197  
Barron, WI 54812



Almena (877) 407-2132  
Amery (866) 268-8050  
Barron (800) 322-1008  
Shell Lake (888) 666-4928

## Customer Application

Do you need a tank? Yes \_\_\_\_\_ No \_\_\_\_\_

Applicant warrants that all the information submitted hereon is accurate and complete.

Name of Applicant (Legal Name) \_\_\_\_\_

Mailing Address (for invoices) \_\_\_\_\_ City \_\_\_\_\_ County \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Property Address (for deliveries) \_\_\_\_\_ City \_\_\_\_\_ County \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Township (for deliveries) \_\_\_\_\_

Daytime Number \_\_\_\_\_ Cell Number \_\_\_\_\_ Home Number \_\_\_\_\_

E-mail Address \_\_\_\_\_ Fax Number \_\_\_\_\_

Please indicate whether you own or rent your current residence: \_\_\_\_\_ own \_\_\_\_\_ rent

If own, provide length of time of present ownership: \_\_\_\_\_ years \_\_\_\_\_ months

If rent, provide landlord's name, address and telephone number: \_\_\_\_\_

Have you ever been an applicant of ours? Yes \_\_\_\_\_ No \_\_\_\_\_ Under what name? \_\_\_\_\_ Location \_\_\_\_\_

### Marital Facts

\_\_\_\_\_ Unmarried \_\_\_\_\_ Married, in which case I agree that if credit extended under this account, the credit will be incurred in the interest of my marriage or family and my spouse shall be considered a co-applicant. The only reason we inquire whether you are married is to obtain information for furnishing the so called "tattletale notice" to the non-applicant spouse.

**Notice to Married Applicants:** No provision of any marital property agreement, unilateral statement under 766.59 Wis. Stats., or court decree under 766.70 Wis. Stat. adversely affects the interest of Country Comfort, LLC (LLC) unless the LLC, prior to the time credit is granted or an open-end credit plan is entered into, is furnished a copy of the agreement, statement or decree or has actual knowledge of the adverse provision when the obligation to the LLC is incurred.

Spouse's Name \_\_\_\_\_

## Delivery Plan (See Form 1)

Please check the appropriate box below for each tank and the location that it supplies

Location	Auto Fill	Will Call	Monitor	Fire#	Property Address	For Auto Fill, list all propane appliances	Date/% Full
House	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____	_____
Garage/Shed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____	_____
Cabin/Lake Home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____	_____
Milk House/Barn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____	_____
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____	_____

I have read the delivery plan description on Form 1 and agree to the responsibility described for the chosen plan above.

Signature \_\_\_\_\_

Date \_\_\_\_\_

\* I have read and understand the Credit Agreement (Form 2) Initials \_\_\_\_\_

Former Supplier \_\_\_\_\_ Any Outstanding Balance  yes  no